

Carle in the Community

A powerful impact.

As the region's trusted healthcare provider, serving and improving the health of our community members is central to everything we do at Carle.

Our commitment to the community reflects our mission to serve by delivering world-class care, conducting impactful medical research and training the providers and caregivers of tomorrow.

DEFINING COMMUNITY BENEFIT

Community benefit has many components, including charitable activities of the not-for-profit Carle Foundation Hospital, Carle Physician Group and other Carle entities.



Charity Care

Care that's provided at no cost to our patients, regardless of their ability to pay



Donations

Charitable donations and in-kind gifts to community partners



Community Health

Programming support within the community



Medicare/Medicaid Unpaid Costs

Unreimbursed care provided to patients covered by Medicare and Medicaid



Research

Costs associated with our clinical research program

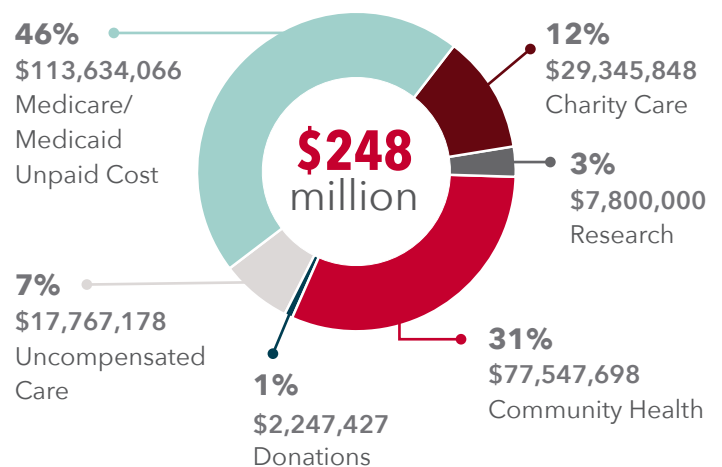


Uncompensated Care

Care for which Carle received no payment

As part of our dedication to improving the health of the people we serve, we're constantly collaborating with other providers, research and teaching organizations, community organizations and policymakers to expand access to programs and resources that address issues that impact the health and well-being of our community members.

SERVICES, DONATIONS AND SUPPORT TO OUR COMMUNITIES IN 2021



\$29.3 million

in free or discounted care to our patients

26,000+

Patients who received free or discounted care

100+

Donations to community organizations

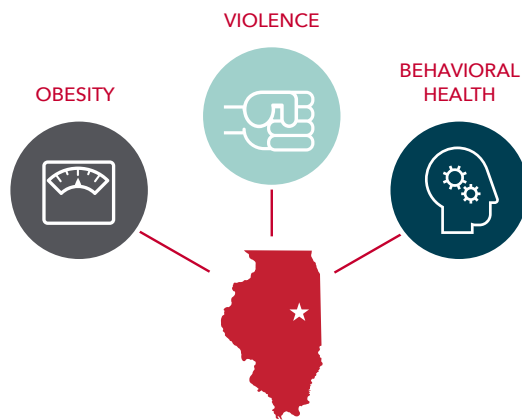
OUR COMMITMENT IN ACTION

Through our Community Health Initiatives (CHI), Carle Health is working closely with our area partners to address the root causes of health concerns facing the people we serve. In 2021, Healthy Beginnings had a total of 4,689 completed visits and 4,259 direct nurse-to-patient contact hours. Of the total visits conducted, 2,157 were telehealth visits and 2,532 were in-person visits. Additionally, for four years the Carle Mobile Health Clinic has brought the same world-class care found at Carle Health locations to members of the community, right where they live. The 40-foot clinic travels weekly throughout Champaign and Urbana to provide non-urgent care for infants through adults, joining forces with neighborhoods, schools, churches and other community partners. In 2021, the Mobile Health Clinic expanded from 15 to 17 locations where services are provided. The Mobile Health Clinic was in service 221 days and completed 2,219 visits, as well as an additional 844 visits specifically to care for those suffering from COVID-19. Together with our partners, we're building a culture of health and creating opportunities for families to be prosperous and healthy, regardless of life circumstances.



COMMUNITY BENEFIT FOCUS

Working with industry peers and partners, we continually evaluate the needs of people and communities we serve. Using this information, we developed a comprehensive plan to not only guide our efforts, but make the greatest difference in the health and wellness of our communities. The three key health issues most impacting our region are:



With the help of our partners, our community programs are advancing healthcare services for the under- and uninsured, addressing the addiction epidemic in our region, encouraging healthy habits and supporting victims of domestic violence, sexual assault and child abuse.

Driven by our mission and vision, Carle is committed to going above and beyond to ensure patients and community members have access to the care and resources they need to meet their unique needs.

CHARITY CARE

As a dedicated community partner, Carle cares for people regardless of their ability to pay. We're committed to ensuring all our patients receive the care they need, while remaining responsible stewards of our resources. As healthcare evolves, regulations shift and reimbursements change, we must remain vigilant in fulfilling this mission.

Year	Individuals who received free or discounted care	Charity care at cost	Annual community benefit
2021	26,859	\$ 29,345,848	\$248,342,307
2020	28,945	\$32,510,762	\$248,346,563
2019	37,802	\$33,513,297	\$249,507,356
2018	35,104	\$34,864,619	\$195,873,183
2017	34,563	\$32,411,332	\$185,340,458
2016	33,335	\$30,181,091	\$146,088,832
2015	33,972	\$30,628,548	\$140,700,632
2014	31,608	\$38,948,569	\$118,801,368

For more information, or to view an online version of this community benefit report, please visit carle.org/impact or email publicrelations@carle.com.

