

OpenNotes and What it Means for You

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ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-217-383-2543.

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-217-326-0340.

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Carle is joining the nationwide OpenNotes movement that shares provider visit notes with patients using their MyCarle account.

The next time you log into your MyCarle account following a provider visit, might see the message “you have new information available in your MyCarle account.” In addition to your After-Visit Summary, you can access your visit notes which are a detailed account of your visit.

HOW ARE THESE NOTES DIFFERENT FROM MY AVS?

Notes have always been a part of your medical record – now they are readily accessible through your MyCarle account along with your After-Visit Summary, laboratory results, medication lists, visit summaries, and additional test reports.

Notes can look different, depending on your provider and what your visit was about. They can range from brief descriptions to a much more detailed account of your conversation.

WHY ARE THEY IMPORTANT?

Whether you’re reviewing your treatment plan or thinking through different care options, the ability to read, review and refer to your notes makes it easier for you to make informed, thoughtful decisions.

- After leaving your doctor’s office, open notes clarify what you’re supposed to do between visits and help you understand your medications.
- Access to open notes can help you ask better questions and make more confident decisions about your health.
- Reviewing open notes gives you the opportunity to correct information as needed.

WHAT IF I HAVE QUESTIONS ABOUT MY NOTE?

Notes are simply a provider’s recounting of your visit. They often insert specific details to help them remember your healthcare needs the next time you visit. If you see something you don’t understand, we encourage you to reach out to your provider’s office for clarification. Or visit carle.org/mycarle for some additional educational resources. If you disagree with something in your note, we encourage you to call our Health Information Management team at (217) 902-6500.*

**Not all visit notes will be immediately released via MyCarle. If you do not see a visit note in MyCarle, and would like access to it, you can always request a copy from Carle Health Information Management.*